



MTC VOLUNTARY SIMCARD REGISTRATION OPENS

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05 July 2022 – Windhoek – Namibia’s driver of digital economy, MTC, has announced that its voluntary sim-card registration campaign is open and will run until 01 January 2023.

Stating the benefits of having a registered sim card, MTC Chief Human Capital, Corporate and Marketing Officer, Tim Ekandjo said, “A registered card comes with security benefits - it helps prevent identity theft; forms the basis for systems that combat phone-based fraud; and it aids in combating cybercrime. Moreover, this is particularly essential given the high rate of this forms of crime committed. It also generally comes with convenience value of accessing electronic services. Especially now that more companies are upgrading their service offerings to digital platforms.

The launch of the national SIM card registration awareness by the regulator (CRAN) on June 6th, 2022; resulted in MTC taking a pro-active voluntary SIM registration campaign for its over 2 million customer as supplementary to the regulator’s efforts.

Raised Ekandjo “at this stage it’s a pro-active exercise we initiated to offer sufficient time and convenience for our subscribers to register early before the mandatory registration kicks off in January 2023 as envisioned by the regulator Communication Regulatory Authority of Namibia (CRAN).

Ekandjo shared that customers can register at any MTC Mobile Home countrywide. Additionally, we are or will be having points of registration in all 14 regions, just so that we offer our customers enough time to register way ahead before it is legally enforced

Registration will also take place at the various shows, where MTC team will be present. Customers are encouraged to visit this shows in order to register.

Registration is free and done in contact/person – meaning that a person must be present at a registration point and must bring along the following documents required.

1. Identity documents i.e. ID card/Passport/New Driver's license/valid voter's card.
2. A police declaration – declaring that you are the rightful owner of the number that you are registering under your name.
3. Proof of residence. This can be the municipal statement or a letter from your nearest church, school, constituency councillor or police declaration of where you reside.
4. Lastly also bring along your device.

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