

e-LEARNING BUNDLES FAQs

1. What do these bundles offer me?

This bundle allows students, lecturers, and teachers to gain access to the various e-Learning platforms at a lower cost than the standard data rates. A combination of data that can only be used on participating e-Learning sites, normal Internet data available any time of the day and Midnight Oil data which can be any type of data during the hours of 1 am and 5 am

2. When is the e-Learning portion of the bundle used?

The e-Learning portion of the bundle will be used when students access the specific e-Learning platforms of specific institutions

3. What is Midnight Oil Data?

Midnight Oil data kicks in automatically at 1 am no matter what type of data you are using and will save the e-Learning data and normal Internet data to be used during other times of the day

4. What kind of data can I do with the Internet data and Midnight Oil data I receive?

You can do any data of your choice, it does not have to be e-Learning related

5. If I deplete my e-Learning data and still have Internet Data or Midnight Oil data available, can I use them for e-Learning purposes?

Yes, you can use them for any kind of data

6. Will I receive all my data eg e-Learning, Internet and Midnight oil data, all at once when I purchase a bundle?

During the campaign period you will receive them all simultaneously upon purchase of a bundle but after the promotional period (**from 28 November 2020**) you will only receive your e-Learning data on purchase and only after using 50% of your e-Learning data will the additional normal internet data and Midnight Oil data will become available

7. Where can customers buy these bundles?

Dial *682#, select Bundles and then e-Learning bundles

8. Who can buy these bundles?

Any MTC Prepaid or Postpaid customer on a voice plan. If you are on a Data plan, these bundles will not be available for purchase

9. How many bundles can I purchase?

There is no limit to the number of bundles you can purchase. Each bundle is valid for only 7 days

10. How do I check the bundle details of my full e-Learning bundle?

Dial *682# and select Balance inquiry to see the specific details on each part of the e-Learning bundle

11. Can Students from any institutions use these bundles?

Currently only UNAM, NUST and IUM students will benefit from using the e-Learning bundles but as more institutions come on board, more students will be benefit

12. Who can institutions contact to be part of the e-Learning bundles?

They can send an email to vas@mtc.com.na to request for their institution to be included by providing their URL's and IP's to be added