

MTC Super Summer Trivia

Campaign Terms & Conditions

1. By entering this Campaign, the customer indicates that they have read, understood and agreed to be bound by these terms and conditions.

ELIGIBILITY

2. This campaign is open to Namibian citizens or permanent residents over 18 who are either MTC Post-paid, including corporate customers, or Prepaid customers. It shall be limited to all Select, Duet, Mobiz Voice, MTC 1on1 and SmartShare Voice packages.
3. The following persons are ineligible:
 - i. all directors, permanent and temporary MTC employees;
 - ii. the spouse, parent, child or sibling of an MTC employee;
 - iii. all MTC Machine to Machine (M2M) customers;
 - iv. all customers utilising data-based plans, i.e. Netman, Mobiz and SmartShare.
 - v. any person MTC has previously notified is not permitted to enter its campaign(s).

CAMPAIGN PERIOD

4. This campaign will run from 2nd December 2024 to 2nd March 2025, both days included.
5. This campaign is based on accumulating points, giving customers a chance to win airtime, 30 iPads and an entry into the grand prize draw to win 1 of 3 vehicles.
6. MTC reserves the right to amend or extend the campaign period at any time by posting the updated promotional period and amending the prize table if necessary.

HOW TO ENTER

7. To participate in this campaign, a customer should:
 - a. Select the activation option for the campaign on the *111# or *682# USSD menu.
 - b. Complete the activation instructions on the <http://trivia.mymtc.mobi> portal.
8. If you no longer wish to participate in the free or VIP part of the campaign, dial *111# and go to "My Profile" to opt out; you can also opt out of content services via *101# and select 9 - Manage Services.
9. Subscription to the VIP level of the trivia game is charged at N\$3.00 per day.
10. Subscription to one of the promoted content services is charged N\$3.00 per day for each service the customer chooses to subscribe to.
11. As a condition of entry, the customer agrees to occasionally receive future correspondence from MTC.
12. Any entry made on behalf of a customer by a third party will be invalid unless the customer requires assistance from a third party due to disability.

LIMITS ON ENTRY

13. The number of entries is not limited; customers can enter as many times as they wish.

DRAW DETAILS

14. All participating customers will automatically be entered into the pool for the final draw, which will be held at random.
15. The monthly draws will be conducted on the below dates, and the last draw will also include the grand prize winners draw:
 - a. 6 January 2025
 - b. 5 February 2025
 - c. 5 March 2025
16. Customers may stand a chance to win one of the following prizes:
 - a. Daily instant airtime prizes. There will be a total of 200 daily airtime winners throughout the campaign. The instant airtime prizes range from N\$5 to N\$50.
 - b. Here is a breakdown of the daily airtime prizes:
 - 100 Customers will win a N\$5 Voucher Daily
 - 50 Customers will win a N\$10 Voucher Daily
 - 20 Customers will win a N\$20 Voucher Daily
 - 20 Customers will win a N\$30 Voucher Daily
 - 10 Customers will win a N\$50 Voucher Daily
 - c. The participating customers will be entered into a monthly draw and stand a chance to win 1 (one) of 10 iPads 10th Generation 256GB. The winners will be announced after the draw once personal information has been verified.
 - d. The grand prize draw will be conducted on 5 March 2024, and the prizes are as follows:
 - 1st Place – Toyota Hilux Double Cab 2.8 2024
 - 2nd Place – Toyota Corolla Cross 1.8 2024
 - 3rd Place – Toyota Starlet 2024



17. Draws for the daily prizes will be conducted electronically in real-time throughout the campaign.
18. Draws for the monthly prizes will be conducted monthly throughout the campaign for the previous month.
19. You can only win one prize from Clause 16c, and d categories outlined above. So, for example, if you win the monthly iPad, you will be disqualified from the remaining monthly iPad prizes. Although monthly prize winners also stand a chance to win the final grand prize.
20. VIP participants must have had an active subscription during the draw to qualify for entry.
21. Content service subscribers must have at least one active subscription during each draw to qualify for entry.
22. You need at least one successful subscription charge for any prizes.
23. MTC reserves the right to draw reserves in the event of an invalid entry.
24. An internal auditor will conduct and verify the monthly and grand prize draws.

ENTRY DETAILS

25. A customer will be awarded points for taking any of the actions described below while participating in the campaign. Each point is equal to one entry into the applicable draw.

2. Action Points Awarded:

Action	Points Awarded
Register as a new player	500
Upgrade to VIP	1000
Subscribe to a promotional content service	1000
Correct trivia answer	100
Incorrect trivia answer	20

The following content services will form part of the promotional content:

- i. Fantasy 5
- ii. Gameboost
- iii. Gomoji
- iv. GoLife
- v. My Arcade
- vi. Antivirus Tech 11

- a. Once a customer has signed up for VIP, they will earn double the points for the actions described at i, ii, iii, iv, v, and vi above.

CUSTOMER NOTIFICATION

26. MTC or its authorised agents will contact the winners once the draw is made. Winners will receive a call from an agent, and if the winner does not answer, they will receive an SMS to call Customer Care at 12000 or 13000. If the winner cannot be contacted within 3 (three) days from the date of the first call, or the notified winner refuses the prize or does not provide the necessary documentation within 10 (ten) days of notification, then MTC will contact the runner-up winner. The initial winner then forfeits the prize.
27. The same rules shall apply to the runner-up from the date of notification. Neither the winner nor any runners-up will have any claims against MTC in this regard.
28. The winner should be the registered owner of the Mobile Subscriber Integrated Services Digital Network-Number (MSISDN) (cell phone number) used to participate in the campaign.
29. Any dispute of ownership of the MSISDN will result in the MSISDN being disqualified from this campaign.
30. MTC may send SMS notifications to encourage you to participate on a given day, but these notifications are sent at the sole discretion of MTC and may not be sent to all registered players.
31. If you accumulate points, opt out of participation and subsequently opt back into participation, you will have the opportunity to reclaim your previously earned points.
32. When you unsubscribe, your points for subscription events will be deducted.
33. Airtime prizes will be credited to the account associated with the MSISDN selected as the winner for that airtime draw.



34. Airtime prizes are not transferable into cash.
35. The draw for daily airtime winners will occur daily for the campaign. Airtime winners will be notified by SMS only.
36. The draw for the Grand prize will take place within 10 (ten) days from the end of the Campaign.
37. MTC's decision is final, and no correspondence will be entertained.
38. All participants agree and authorise MTC—for the purposes of this campaign—to identify and announce the winners and have their names, images or photographs taken and published in the media, which may include print, television, press and the internet (at no additional cost to MTC). Disagreeing will result in a participant forfeiting the prize to the following alternative winner.
39. The airtime prize and monthly and grand prizes are not transferable to a third person.
40. Once the winners have taken possession of their prizes, all risks and responsibilities associated with the prizes pass to the winner. MTC will not accept responsibility or assume any liability for, or in connection with, the prizes or the use thereof.
41. All risks in the prizes pass to the winner upon vehicle handover. Where necessary, the winner shall ensure that all prizes are insured against all risks, including damage to the prize as well as damage to third-party property and persons. Such insurance is for the customer's cost, and neither MTC nor any other party associated with the campaign will be liable for the costs thereof or be liable should such insurance not be taken.
42. If any prize is unavailable for reasons beyond MTC's control, MTC may, at its discretion, reserve the right to substitute it with a prize of equivalent value and/or specification.
43. Winners are further required to service the vehicles at their own cost.
44. MTC will do all vehicle licensing and registrations on behalf of the winners.
45. The vehicles cannot be transferred or exchanged for its cash value.
46. MTC reserves the right to review and change this campaign's rules and format or cancel it.
47. MTC reserves the right to disqualify any customer from participating in this campaign in light of any malpractice or manipulation of results that MTC believes has occurred.
48. Customers shall not be entitled to claim for compensation, and MTC shall not be bound by any errors or omissions contained in any announcement or publication, whether typographical, printing or otherwise or any publication or announcement of a campaign in a draw (where the announcement or publication is made before the prizes are handed over).
49. As proof of ownership, the winner may be required to produce the handset, SIM card used to participate in the campaign and the winner's legal identification document.
50. Winners will be required to sign an acknowledgement of receipt of the prize.
51. MTC shall be indemnified against any technical errors beyond its reasonable control.

1. MTC RESERVES THE RIGHT, AT ITS DISCRETION, TO CHANGE, MODIFY, ADD, OR REMOVE PORTIONS OF THESE TERMS AND CONDITIONS AT ANY TIME BY POSTING THE AMENDED CONDITIONS. PLEASE CHECK THESE TERMS AND CONDITIONS PERIODICALLY FOR CHANGES. YOUR CONTINUED PARTICIPATION IN THE CAMPAIGN AFTER CHANGES POSTING CONSTITUTES YOUR BINDING ACCEPTANCE OF SUCH CHANGES.

make the connection

mtc