

# INCENTIVE FOR NEW SIM STARTER PACK ACTIVATIONS

## TERMS AND CONDITIONS

1. The incentive shall be available to all new MTC Pre-Paid customers. By acquiring an MTC SIM Starter Pack the customer agrees to be bound by these Terms and Conditions.
2. The incentive will run from 08 February 2024 to 08 May 2024, both days included.
3. Upon activation of an MTC SIM Starter Pack customers will receive additional N\$90.00 Free Money, provided that the customers are registered.
4. The Free Money will be valid for 7 days from date of activation.
5. The Free Money can only be used for national voice, SMS and data sessions.
6. The Free Money cannot be used to purchase any bundles or international tariffs.
7. Customers can check their Free Money balance by doing a balance enquiry via \*13100# or \*682# or via SMS 13100.
8. The Free Money will first be depleted before any other free units or airtime.
9. The Free Money is not transferable and cannot be used to re-pay Taamba.
10. MTC will not be held liable for any content that is of an offensive or explicit nature.
11. A customer's connection speed will depend on various factors inter alias USB Dongle, WiFi router or device used, the coverage in the customer's area and the network conditions and others. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map or call the call centre on 13000 or 12000 for general queries, or visit a MTC MobileHomes.
12. MTC may amend, modify or otherwise change these Terms and Conditions in its sole and absolute discretion and the amended version will be displayed in the same media or on MTC's website. By continuing to participate in the promotion, the customer agrees and understands that it will be bound by the amended Terms and Conditions.
13. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from a customer's participation of the promotion.
14. MTC reserves the right to suspend the customer's access to the promotion in the event fraudulent activity is suspected and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the promotion or permanent tariff. Customers will not have a claim against MTC.
15. MTC may withdraw the promotion or shorten the duration of the availability of this promotion in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against MTC in this event.
16. MTC reserves the right to review and change the Terms and Conditions of the promotion or cancel the promotion altogether.
17. MTC reserves the right to disqualify any customer from participating in this promotion considering any malpractice or manipulation or abuse that MTC believes to have taken place.
18. MTC shall not be responsible for claims, loss, or damages (direct, indirect, consequential, or otherwise), arising from the customer's participation in the promotion.
19. All MTC standard Terms and Conditions and Credit Policy applies.

