

MTC Jackpot Trivia Standard Terms & Conditions

PLEASE PAY SPECIAL ATTENTION TO THE CONDITIONS NOTED BELOW AS PARTICIPATION IN THIS COMPETITION WILL CONSTITUTE AS AN AGREEMENT AND YOU ARE THEREFORE REQUIRED TO COMPLY WITH THESE TERMS AND CONDITIONS.

1. All MTC's standard Terms and Conditions apply. Subscription to and use of the content services are subject to the Terms and Conditions applicable to that service.
2. The Directors, Permanent or Temporary Employees of MTC and their immediate/direct family members/dependents as well as Agencies of MTC shall not be eligible to participate in this Competition.
3. Immediate family shall mean the MTC Employee's spouse, parents, grandparents, children, grandchildren, adopted children and step family members.
4. This Competition is open to all MTC Mobile customers (hereafter referred to as 'you', 'your', 'customer' or 'participant' (Prepaid, Post-paid and Hybrid).
5. Only the following service plans are eligible to participate in the MTC Trivia Campaign
 - a. All Prepaid customers, except NetMan Time customers.
 - b. Post-paid; limited to all voice packages in the Select, Duet, Mobiz Voice, and SmartShare Voice groups.
6. In order to participate in this Competition, you should:
 - a. Select the activation option for the Competition on the *111*777# USSD menu
 - b. Complete the activation instructions on the <http://jackpottrivia.mymtc.mobi> portal.
7. If you no longer wish to participate in the free or VIP part of the competition dial *111*777# and go to "My Profile" to opt-out. You can also opt out of content services via *101# select 9 - Manage Services.
8. Subscription to the VIP level the trivia game is charged at N\$1.00 per day.
9. Subscription to one of the promoted content services is charged at N\$2.00 per day for each service the customer chooses to subscribe to.
10. MTC or its authorized agents will contact the winners once the draw has been made. Winners will receive an SMS on the day that they win, an agent will call them immediately after this. If a winner cannot be contacted within 3 (three) days from the date of the first call, or a notified winner refuses the prize or does not provide the necessary documentation within 15 (fifteen) days of notification, then MTC will contact the runner-up winner. The prize is then forfeited by the initial winner. The same rules shall apply to the runner-up from date of notification. Neither the winner nor any runner-ups will have any claims against MTC in this regard.
11. The winner should be the owner of the Mobile Subscriber Integrated Services Digital Network-Number (MSISDN) (cellphone number) used to participate in the Competition.
12. Any dispute of ownership of the MSISDN will result in that MSISDN being disqualified from this Competition.
13. MTC may send SMS reminders to you to encourage you to participate on a given day but these reminders are sent at the sole discretion of MTC and may not be sent to all registered players.
14. This Competition will run from 20 October 2022 to 1 February 2023, both days included.

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15. You will be awarded points for taking any one of the following actions described below while participating in the Competition. Each point is equal to one entry into the applicable draw.

16. Action Points Awarded:

- a) Register as a participant in the free trivia game - 500;
- b) Answer a trivia question incorrectly - 10;
- c) Answer a trivia question correctly - 100;
- d) Subscribe to the VIP level - 1000;
- e) A successful daily charge - 500;
- f) Subscribe to one of the promoted content services - 1000

The following content services will form part of the promotional content;

- i. My Arcade
- ii. Gameboost
- iii. Fit life
- iv. New Emoji
- v. Daily Dinner
- vi. Fantasy Football

g) Once a player has signed up for the VIP subscription, they will earn double the number of points for the actions described b, c, e and f above.

17. Customers will also receive points when they do an airtime top-up or prepayment. These points can only be redeemed when you activate the trivia as per point 5 above. Points are allocated as per the table below

Recharge value	Points allocated
0.00 - 10.00 NAD	100
10.01 - 50.00 NAD	200
50.01 - 150.00 NAD	500
150.01+ NAD	1000

18. You may stand a chance to win the one of the following prizes:

a) 400 participants (including free, VIP level and content subscribers) stand a chance to win one of N\$ 212,000.00 daily airtime prizes to the value of N\$5.00

Winners will be selected at random from the pool of qualified entries.

b) 412 VIP level and content subscribers stand a chance to win one of N\$ 436,720.00 daily airtime prizes to the value of N\$10.00.

Winners will be selected at random from the pool of qualified entries. Participants can win daily airtime more than once during the campaign.

c) Participants who successfully subscribe to the VIP and Content subscription stand a chance to win one of twelve monthly prizes to the value of N\$10 000 in cash each.

The winner will be selected at random from the pool of qualified entries. A participant can only win the monthly cash prize once.



d) Participants who successfully subscribe to the VIP level stand a chance to win the Grand prize to the value of N\$250 000 in cash. There is only one Grand Prize.

The winner will be selected at random from the pool of qualified entries.

19. Draws for the daily prizes will be conducted electronically in real time throughout the Competition.
20. Draws for the monthly prizes will be conducted monthly throughout the Competition for the previous month. The October 2022 participants will form part of the November draw.
21. You can only win one prize from categories "18.c" and "18.d" outlined above. So, for example, if you win the monthly cash prize, you will be disqualified from the remaining monthly cash prizes. Although monthly cash prize winners also stand a chance to win the final grand prize.
22. VIP participants must have had an active subscription during the time of the draw in order to qualify for entry into the draw.
23. Content service subscribers must have at least one active subscription during the time of each draw in order to qualify for entry into the draw.
24. For any cash prizes you need to have at least one successful subscription charge.
25. You will have the opportunity to re-claim your previously earned points in the event that you accumulate points, opt-out of participation and subsequently opt back into participation.
26. When you unsubscribe your points for subscription events will be deducted.
27. Airtime prizes will be credited to the account associated with the MSISDN selected as the winner for that airtime draw.
28. Cash prizes will be paid to qualified winners via an Electronic Funds Transfer into the winner's preferred bank account at a Namibian financial institution as indicated by the winner.
29. The prize money will be paid into a Namibian bank account. If you are a winner and you do not have a Namibian bank account, you must provide MTC with a letter signed by you and the account holder where both parties consent to using the account holder's bank account to receive the prize money. The letter must stipulate that you, as the winner, nominate a person with a Namibian bank account to receive the prize money on your behalf. MTC will not be held liable should any dispute arise between the winner and the recipient account holder.
30. This Competition is open to customers that are within the borders of Namibia.
31. Airtime prizes are not transferable into cash.
32. The draw for daily airtime winners will occur daily for the duration of the Competition. Airtime winners will be notified by SMS only.
33. Airtime winners will not be subject to the content of item 34.
34. The draw for the Grand prize will take place within 10 days from the end of the Competition.
35. After the draw, MTC or its authorised agents will make six attempts over three business days to contact the selected MSISDN (winner) to verify the owner's personal details (proof of identification and address) and inform the winner of their prize. On the sixth failed attempt, the winner will forfeit the prize and the alternative winner(s) drawn will be awarded the prize.
36. MTC's decision is final and no correspondence in this regard will be entertained.
37. All participants agree and authorize MTC - for the purposes of this Competition - to identify, announce as the winners, have their names, images or photographs taken and published in the media which may include print, television, press and internet (at no additional cost to MTC). Failing to agree will result in such a participant forfeiting the prize to the next alternative winner.



38. Should the winner be a minor under the custody and control of his or her parent(s) or guardian, the minor shall provide full particulars and proof of identification of said parent(s) or guardian to whom the prize will be delivered. Such particulars and proof shall state, inter alia, the nature of the relationship between the winner and the parent(s) or guardian concerned. Such prize shall be registered in the name of the parent or legal guardian.
39. The airtime prize and/or prize money is not transferable to a third person.
40. Once the winners have taken possession of their prizes, all risk and responsibility associated with the prizes passes to the winner and MTC will in no way take responsibility or assume any liability for, or in connection with, the prizes or the use thereof.
41. MTC reserves the right to review and change this Competition's rules and format, or cancel it altogether.
42. MTC reserves the right to disqualify any customer from participation in this Competition in light of any malpractice or manipulation of results that MTC believes has taken place.
43. As proof of ownership, the winner may be required to produce the handset and SIM card used to participate in the competition, along with the winner's legal identification document.
44. Winners may be required to sign acknowledgement of receipt of the prize.
45. By participating in this competition, you are bound and subject to all the Terms and Conditions of the Competition.
46. MTC shall be indemnified against any technical errors beyond its reasonable control.
47. MTC RESERVES THE RIGHT, AT ITS DISCRETION, TO CHANGE, MODIFY, ADD, OR REMOVE PORTIONS OF THESE TERMS AND CONDITIONS AT ANY TIME BY POSTING THE AMENDED CONDITIONS. PLEASE CHECK THESE TERMS AND CONDITIONS PERIODICALLY FOR CHANGES. YOUR CONTINUED PARTICIPATION IN THE COMPETITION AFTER THE POSTING OF CHANGES CONSTITUTES YOUR BINDING ACCEPTANCE OF SUCH CHANGES.
48. YOUR ACCESS TO AND PARTICIPATION IN THIS COMPETITION SHALL MEAN THAT YOU HAVE READ, UNDERSTAND AND AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS.

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