

MTC TRIPLE YOUR DATA FAQs:

1. Which bundles will give me the extra triple-up data?

60-day Validity Bundles	Price (NAD)	Extra Data Valid for 30 Days from date of purchase	Total Data
40MB	13	80 MB	120 MB
80MB	20	160 MB	240 MB
400MB	85	800 MB	1200 MB
800MB	139	1600 MB	2400 MB
1.5GB	235	3 GB	4.5 GB
3GB	353	6 GB	9 GB
15GB	1069	30 GB	45 GB

Service Plan Specific Bundles	Price (NAD)	Extra Data Valid for 30 Days from date of purchase	Total Data
Mobiz100 – 1024 MB	50	2 GB	3 GB
Mobiz200 – 2048 MB	99	4 GB	6 GB
Mobiz300 – 3072 MB	199	6 GB	9 GB
Mobiz600 – 5120 MB	159	10 GB	15 GB
Mobiz900 – 12288 MB	199	24 GB	36 GB
Mobiz1500 – 12288 MB	199	24 GB	36 GB
Mobiz600 Duet – 5120 MB	159	10 GB	15 GB
Mobiz900 Duet – 12288 MB	199	24 GB	36 GB
Select S – 2048 MB	99	4 GB	6 GB
Select M – 3072 MB	119	6 GB	9 GB
Select L – 5120 MB	159	10 GB	15 GB
Select XL – 12288 MB	199	24 GB	36 GB
Duet M – 5120 MB	159	10 GB	15 GB
Duet L – 12288 MB	199	24 GB	36 GB
SmartShare 100 – 2048 MB	99	4 GB	6 GB
SmartShare 200 – 3072 MB	119	6 GB	9 GB
SmartShare 300 – 5120 MB	159	10 GB	15 GB
Smartshare 600 – 12288 MB	199	24 GB	36 GB

2. How can I buy these bundles?

- Customers can buy these bundles via *682#, SMS to 147 or via the MTC Application
- Customer do not need to take any additional steps as the extra data will be added automatically to the customer's account.

3. Who can buy these bundles?

- Both Prepaid and PostPaid customers, except TurboBoost and Netman Time customers can buy the Data bundles with 60-day validity.
- Only PostPaid customers on the specified packages can buy the PostPaid specific Package data bundles.

4. What is the validity of the data received?

- 60-day data bundles:
Normal data bundle is valid for 60 days and the additional 2 x data is valid for 30 days from date of purchase.
- Postpaid package specific data bundles:
Normal bundle is valid till end of Bill Cycle and the additional 2x data is valid for 30 days from date of purchase.

5. Is there extra costs involved?

No the price of the bundles remains unchanged

6. What are the dates of the campaign

From 17/04/2020 until 14/5/2020, both days included.

7. Will Post-Paid customers lose their unused additional 2x data at the Bill Cycle?

No, it will only expire after 30 days of purchase

8. Can additional data be transferred?

No, you won't be able to transfer the additional data received, you will only be able to transfer from the original data included in the bundle.

9. If data is gifted to a friend, will they receive the additional data aswell?

Yes, he/she will receive the additional 2x data.

10. Which data will be used first?

- You will always use your package data first, after which the following will apply:
- 60-day data bundles:
The additional 2x data is valid for 30 days and normal data bundle valid for 60 days
- And/ or Postpaid package specific data bundles:
Normal bundle valid till end of Bill Cycle and the additional 2x data valid for 30 days.

make the connection

